



Wisconsin BadgerCare Fact Sheet

Help Index - Important Contacts

Subject	Contact	Telephone Number
RECIPIENT CONTACTS		
General Questions on BadgerCare for Recipients	Recipient Services Hotline	1-800-362-3002
Questions on BadgerCare Eligibility Requirements and Issues	Recipient Services Hotline County/Tribal Human or Social Services Department	1-800-362-3002
Missing or Lost Forward Card	Recipient Services Hotline	1-800-362-3002
Reporting Address Change	County/Tribal Human or Social Services Department	
Covered Services	BadgerCare Services	1-888-907-4455
BadgerCare Premium Questions for Families and Recipients	BadgerCare Services	1-888-907-4455
Health Insurance – Family Questions on HIPP	BadgerCare Services	1-888-907-4455
BadgerCare Enrollment – Questions on HMOs	Medicaid HMO Enrollment Specialist	1-800-291-2002
Billing Questions for Families Enrolled in BadgerCare HMOs	HMO Contract Monitors	1-800-760-0001
Billing Questions for Families Enrolled in HIPP or Fee-for-Service	Recipient Services Hotline	1-800-362-3002
Complaints and Grievances for Families Enrolled in HMOs	<ul style="list-style-type: none"> • Medicaid HMO • Enrollment Specialist • Medicaid HMO Ombudsmen 	<ul style="list-style-type: none"> • 1-800-291-2002 • 1-800-291-2002 • 1-800-760-0001
Exemption from HMO Enrollment	Enrollment Specialist	1-800-291-2002
PROVIDER CONTACTS		
General Questions on BadgerCare for Providers	Provider Services	1-800-947-9627 or (608) 221-9883
BadgerCare Premium Questions for Providers	BadgerCare Services	1-888-907-4455 (toll free)
EMPLOYER CONTACTS		
Health Insurance – Employer Questions on HIPP	BadgerCare Services	1-888-907-4455 (toll free)